

ERGOADJUST CARE ADJUSTABLE BED MANUAL




INSPIRED LIFESTYLE

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SAFETY

ATTENTION: Important Safety Disclaimers
Read all instructions before using
your adjustable base. Save these instructions.

WARNING

Always unplug the base from electrical outlet before servicing any part of the base. Unplug the base before cleaning. To safely disconnect, ensure base is in a flat position with all motors off.

TRENDELENBURG FUNCTIONALITY: This adjustable bed is equipped with the unique Trendelenburg and reverse Trendelenburg position. The Trendelenburg position is when a person is placed on an incline where the head is in a lower position than the feet. A reversed Trendelenburg position is when a person is placed on an incline where the feet are in a lower position than the head. Be aware that Trendelenburg positions can have an effect on people's organs, blood circulation and airflow (among other things) and should only be used under direct instruction & consultation with a medical professional. Avante Australia Pty Ltd takes no responsibility for misuses of these positions.

TO REDUCE THE RISK OF SHOCK, FIRE OR INJURY: For optimal safety and operation, plug the bed base into a surge protector (not included). Ensure to always unplug the base from the electrical outlet before servicing or cleaning any part of the base. Keep the power cord away from heated surfaces. Discontinue use of the bed base and contact a qualified service centre if it has a damaged cord or plug, if it is not working properly, or it has been dropped into water. Only use this bed base for its intended use as described in this manual. Do not use accessories/attachments that are not recommended by the manufacturer. Improper connection of the equipment can result in the risk of electrical shock, electrical fire or fault if the plug does not fit your outlet. Contact a qualified electrician to install a suitable outlet.

PETS AND CHILDREN: Dispose of all packing materials immediately after opening as it may pose a risk to small children and pets. To avoid injury, it is not advised to allow children and small pets to play under the bed. Children should not operate the bed base without adult supervision.

SAFETY

- To reduce the risk of falls on height adjustable bases, the base should always be in its lowest position for sleeping and resting. The highest position should only be used for carer's access to the user, ease of entry and exit of bed for the user and ease of making the bed.
- A minimum of 2 able and fit adults should be present when lifting or moving the bed. It is recommended to use trolleys or other lifting/moving devices where possible.
- Careless use of naked flames, cigarettes or other heat sources could set fire to this product.
- Do not operate whilst any person is under the base whilst raising/lowering or adjusting the bed.
- Care should be taken that no body parts are in or near the adjustable frame while operating.
- Ensure the cabling of the bed is free from the mechanism.
- Don't run over electrical cables when moving the bed.
- Do not manipulate or conduct electrical maintenance on the motors or any of the beds electrical components or cables. Any electrical work must be facilitated by a qualified tradesperson.

WARNING

- Stay clear of moving parts while in motion.
- Before adjusting, make sure children and pets are clear of moving parts and are not under bed base.
- Do not allow children to operate bed base without adult supervision.

INTRODUCTION

Congratulations on the purchase of your new **AVANTE ERGOADJUST CARE BED**

The ErgoAdjust Care is Avante's advanced adjustable bed that combines therapeutic needs with modern appearances. The bed is designed with comprehensive mobility functions including Hi-Lo lift, pre-set customisable positions as well as the Trendelenburg function. The bed is also designed with the user's convenience in mind, featuring USB charging ports and under-bed lighting. The ErgoAdjust Care will fully support your modern and independent lifestyle.



CARE

GENERAL CARE INSTRUCTIONS

- Legs and castors should be checked for tightness regularly.
- When transporting - do not over tighten when restraining.
- Do not exceed the maximum weight limit for this bed (200kg total).
- Always lock castors other than when moving or relocating the bed.
- Do not jump on or abuse the bed.
- Do not constantly push the buttons on the controller when not for intended use.
- Use the controller only for adjusting the bed frame for intended use - not for entertainment.
- Lubricate moving parts using a non-corrosive lubricant every 6 months or as required. Avante recommends the use of INOX.
- Beds should be positioned with clearance from walls and other objects so as not to cause damage.
- Do not rock or tilt the frame.

FEATURES

PRODUCT FEATURES

- Stylish modern living design
- Adjustable head and foot parts
- Head tilt function supporting neck muscles
- Trendelenburg (and reverse) positions
- Wired multifunction remote control
- USB charging ports
- Under-bed lighting

FRAME DESIGN FEATURES

- Whisper quiet, low voltage, DC lift system provides smooth and efficient operation
- Powder coated steel structure
- Designed to lift up to 200kg total weight
- Gravity fall motors
- Can suit any adjustable bed mattress.
- Wall aligned technology



Lower Position Close to Ground



Trendelenburg Position



Reversed Trendelenburg Position

UNPACKING YOUR BASE

1. Open the carton box & remove the protective plastic.



2. Locate box of parts, remove zip ties.



3. Locate hand controller, remove zip tie and protective plastic, plugging hand control into control box.



ASSEMBLING (CASTORS)

1. Turn your ErgoAdjust Care base on its side.
2. Locate the four castors from the box of parts; before screwing in, ensure all castors are in a locked position.
3. Screw the castors into each hole at the corners of the bed as shown below.



ASSEMBLING (MATTRESS BARS)

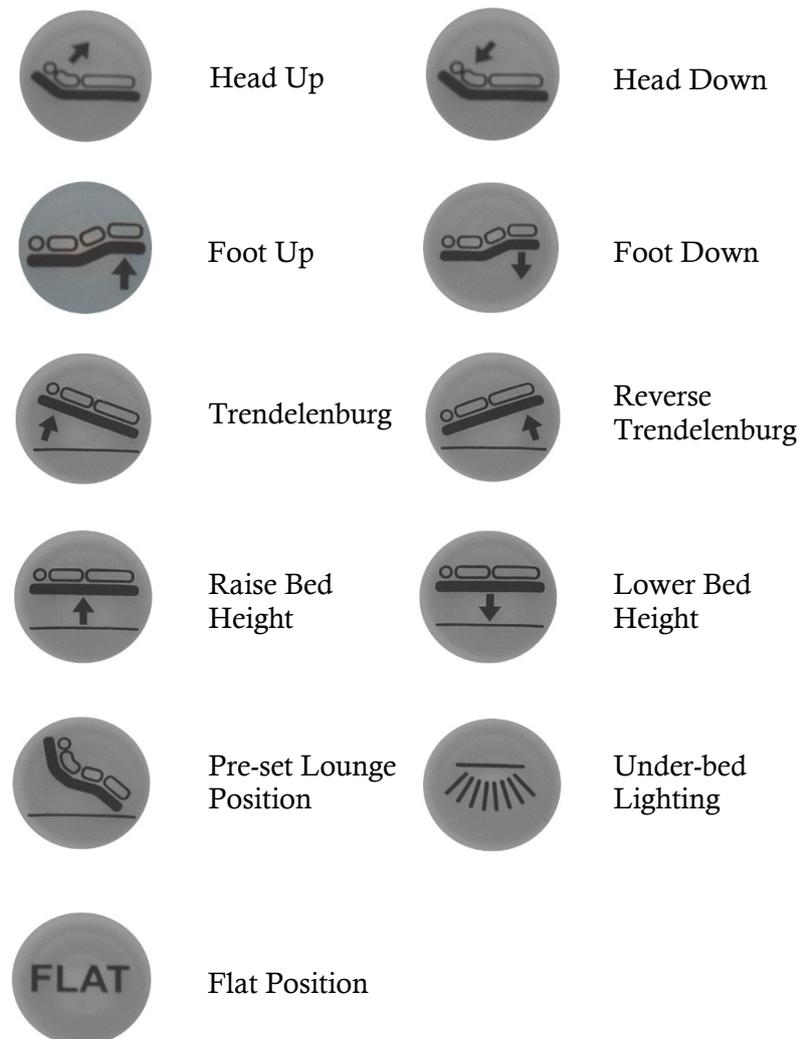
1. Turn the base back to a flat position, with castors now attached.
2. Locate the mattress bars; attach each mattress bar as shown below.



HAND CONTROL OVERVIEW

Ensure the remote is plugged into the control box found underneath the bed. The remote should look like the one to the right. The remote keys have a backlight for assisting operation at night.

Please refer to the following diagram explaining the functions.



TROUBLESHOOTING

Below is a list of possible problems & their solutions should the adjustable base fail to operate properly.

PROBLEM	SOLUTION
The base does not respond when the remote is used.	Perform any or all of the following: <ul style="list-style-type: none">• Check that the power cord is plugged into a working & grounded electrical outlet.• Check that the light on the transformer is on.• Check the home's circuit breaker & fuses.• Unplug the power cord from the outlet. After one minute, plug it back in. Press any button on the remote.
Remote LED illuminates and appears to be normal.	
The remote does not work or does not light up.	<ul style="list-style-type: none">• Check the remote LED light is lighting up when pressed. If not, please check that the power cord for the bed base is plugged into a working & grounded electrical outlet.
Base stutters while in motion.	<ul style="list-style-type: none">• Clear any clutter or obstructions under & around the adjustable base. <i>Radio frequency interference from other remotes or electronic devices may affect normal operation.</i>• Ensure the buttons on remote are being pressed firmly down when operating the Head & Foot functions.
USB and/or under bed lighting.	<ul style="list-style-type: none">• Check to see if the cable has been pulled out from control box. If so, plug back in.• For USB, try using alternative devices and/or cables. Please note: Generic cables may not work and you may be required to utilise genuine cables manufactured by your devices company. The USB port is a SLOW charging port and will not support Fast Charge.

*If you have followed the instructions outlined in this manual, and your problem is persisting, please contact the **retailer** you originally purchased your bed from or **Avante Australia** for further assistance.*

PRODUCT GUARANTEE

Congratulations on your purchase. Avante Australia is an International Brand that uses technology, production facilities and teams with over 20 years' experience.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Avante Australia proudly provides a full guarantee (10 years—applies to frame, structure & electric motors only. All other electronic components & upholstery are covered for 2 years). Please refer to www.avante.com.au for details against faulty workmanship and/or faulty materials. During the guarantee period, if we are satisfied there is a genuine fault, we will repair or replace the product if its an option.

THE GUARANTEE DOES NOT EXTEND TO THE FOLLOWING:

- Fabric (including stains, soiling, burns and normal wear).
- Items upon inspection that are deemed unsanitary.
- Normal wear and tear, or damage caused by abuse.
- Clearance bedding sold in 'as is' condition.
- Failure to comply with manufacturer care and maintenance instructions.

IN ORDER FOR THIS GUARANTEE TO BE VALID YOU MUST:

- Be the original purchaser.
- Provide a copy of the original store receipt.
- Not misuse the product (refer to care and maintenance and safety sections).

PRODUCT GUARANTEE

PLEASE TAKE CARE OF YOUR ERGOADJUST CARE BED BY TAKING THE FOLLOWING PRECAUTIONS:

- Legs and castors should be checked for tightness regularly.
- When transporting - do not over tighten when restraining.
- Maximum recommended weight limits; on a High Low Lift bed 200kg.
- Always lock castors other than when moving or relocating the bed.
- Do not jump on or abuse the bed.
- Do not constantly push the buttons on the controller when not for intended use.
- Use the controller only for adjusting the bed frame for intended use - not for entertainment.
- Lubricate moving parts using a non-corrosive lubricant every 6 months or as required. We recommend the use of INOX.
- Beds should be positioned with clearance from walls and other objects so as not to cause damage.

We will not cover damage caused by neglect, mistreatment or general wear and tear of the bed. Regular maintenance is required.

MAKING A CLAIM

To make a claim under this Guarantee please contact your bedding retailer who will initiate the claim process with us. If this cannot be done, please contact Avante Australia Pty Ltd directly via the details on the back of this manual.

Avante Australia will require photos of the Mattress and Base support system to be sent at the time of a claim being made. For details of how to take acceptable photos please contact Avante Australia (contact details on back page).

NOTES

NOTES



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